

# **Informatica Cloud Solutions**

Data Quality and Governance Cloud Ignition Program

COMMERCIAL IN CONFIDENCE

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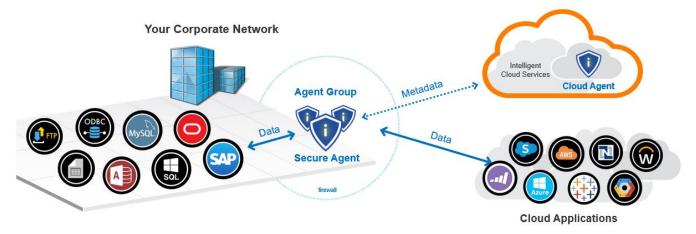




# Introduction

#### 1.1 About Informatica

Informatica is the world's leading independent Enterprise Cloud Data Management Company. Organisations around the world rely on Informatica for maximising return on data to drive their top business imperatives and fully leverage their information assets residing on-premise, in the Cloud and across social networks. Informatic Intelligent Cloud Services enables the transfer and manipulation of data quickly and securely.



ISW is an Informatica Platinum Partner and the Data Quality and Governance Cloud Ignition Program allows potential clients to utilise the Informatica Cloud Platform and assess functionality before carrying out a full-scale implementation.

#### 1.2 About ISW

ISW is a multi-award-winning Australian cloud provider and software practice.

Since our inception in 1996, ISW has been recognised as one of the most experienced and competent IT organisations across the Cloud, Software, Application Development and Service channels in Australia, New Zealand and beyond.

We are committed to achieving excellence in the design, development, implementation, systems integration, and support of IT software & services. We are specialists in a wide range of digital solutions including Cloud Computing, Workplace Collaboration, Software Development, Monitoring & Analytics, Data Intelligence, AI, Smarter Payments, IoT and Industrial Solutions.

Our clients are our partners. We work to develop long-lasting relationships over many years to ensure they leverage technology investments to gain true and ongoing benefits with transformative strategic outcomes.

ISW is an independent software vendor, developing and selling a range of work productivity tools, company innovation applications and business process improvement platforms to clients in over 35 countries. We've established our own reseller partnerships globally and continue to create, develop, and support custom-made software solutions for our clients. This proven capability has seen ISW sought out and selected by large multinationals worldwide to engage us to deliver complex end-to-end solutions.

ISW has long-standing and strategic partnerships with IBM, Microsoft, Informatica, and most recently HCL, and we continue to deliver market leading solutions in conjunction with other partners such as AWS, Panagenda and K-Trick.

With 5 national offices in Australia, 2 European locations and a strategic global partner network, ISW employs an enormous depth of technical expertise within its ranks of consultants, system engineers, software developers, IT specialists and partners.



## 1.3 About the ISW Ignition Programs

ISW has Ignition Programs for a number of our solution offerings. Each Ignition Program involves a brief client engagement (generally 3-5 days) around mutually agreed use cases to demonstrate the proposed technology and to provide a basis for subsequent development.

For the Data Quality and Governance Cloud Ignition Program, ISW will work with a prospective client to gain an understanding of the existing environment and to identify and develop up to three suitable use cases.

ISW will use the program to provide a demonstration of some of the potential capabilities through the use of an initial implementation of Informatica's Data Quality and Governance Cloud.

Informatica Cloud services available within data quality and governance are:

- Data Profiling
- 2. Data Quality
- 3. Data Preparation
- 4. Data Governance and Catalog
- 5. Data Marketplace
- 6. Metadata Command Centre

At the completion of the ignition program, you can choose to engage with ISW to implement these recommendations and continue your data quality journey.



## 2 Ignition Program Detail

ISW will require access to your systems and resources in order to successfully carry out this program. If the requirements can be addressed before ISW engineers are engaged it will be beneficial to all parties involved.

ISW will likely require:

- Remote access (either direct or via a remote secure connection)
- A server or desktop within the client's infrastructure to install a secure agent (or cloud agents can be utilised)
- Administrative access to that machine. The machine will require access to the internet.
- Accounts with appropriate access for the systems being tested. If necessary, customer resources can input
  the credentials for ISW engineers.

### 2.1 Meet with necessary stakeholders

ISW engineers will meet with the necessary stakeholders to discuss:

- 1. The current data challenges
- 2. Desired system outcomes
- 3. Approach that best fits their business needs
- 4. Availability of internal resource and support
- 5. Potential use cases for the ignition program

### 2.2 Access Sign-off

ISW certified experts will test access and report back to the client once the appropriate access has been allocated. Thus, initiating the health check process.

# 2.3 Register and Configure Org & Appropriate Agent

ISW will work with Informatica to register an Organisation in Informatica for the purposes of a pilot program for the business. Access will be provided to the IICS Cloud system for a period of one month. This system will only store meta-data for the organisation – and no business data will pass through this environment at any stage.

## 2.4 Implement Use Cases

ISW Engineers will configure connectors to the necessary environments and work to develop the use cases developed to best demonstrate the capability of Informatica Cloud Data Quality and Governance. ISW Engineers will carry out testing and prepare a demonstration for key business stakeholders.

## 2.5 Presentation / Demonstration

A presentation will be given to stakeholders discussing the environment, use cases, and proposed next steps for implementation within the business. This will include high level development estimates which ISW will work closely with your stakeholders to provide.